

Research, Education, Conservation A nonprofit organization

2024 Field Season

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Cancellation, COVID policy, and Travel Insurance

Should you wish to cancel your trip, The Wild Dolphin Project will make every effort to fill your spot and provide you with a full refund. If we are able to do so, we will provide a refund (less the cancellation fee described below) based on the timeline chart below. All cancellation notifications must be received by WDP in writing, as verbal cancellations cannot be accepted. The Wild Dolphin Project reserves the right, in WDP's sole discretion, to cancel your reservation if full payment is not received within 30 days of reserving your spot.

Trip #	Departure Date	100% refund* if you notify WDP (in writing) on or	50% refund* if you notify WDP (in writing) on or	NO REFUND if you notify WDP (in writing)
		before this date:	before this date:	on or after this date:
1	May 7th	January 31 st	February 28 th	March 1st
2	May 21st	January 31 st	February 28 th	March 1st
3	June 4th	February 28 th	March 31 st	April 1 st
4	June 18th	February 28 th	March 31 st	April 1 st
5	July 2nd	March 31 st	April 30 th	May 1 st
6	July 16th	March 31 st	April 30 th	May 1 st
7	July 30th	March 31 st	April 30 th	May 1 st
8	August 13th	April 30 th	May 31 st	June 1 st
9	August 27th	April 30 th	May 31 st	June 1 st
10	September 10th	April 30 th	May 31 st	June 1 st
*Less Cancellation fee which is \$100 to cover processing fees and administrative time to reverse charges				

<u>Cancellations related to a pandemic outbreak</u>: The Wild Dolphin Project monitors the status of domestic and international travel throughout the field season. In the event you are unable to get to our point of departure due to sudden travel restrictions or border closures imposed by either local governmental authorities or your country of residence, we will either (1) transfer your booking/reservation to a later date or (2) issue a credit for you to join us during a different field season. Under no circumstances will WDP issue a full or partial refund due to such travel restrictions or border closures. The Wild Dolphin Project monitors U.S.A. and Bahamas travel related requirements and will work with participants to understand and comply with any new regulations immediately.

Entry into the Bahamas: WDP must follow and comply with all COVID-19 protocols and measures implemented by the government of the Bahamas. These protocols and measures may change from time to time, so please visit the following website: <u>https://www.bahamas.com/travelupdates</u> for the current Bahamian requirements prior to registering and/or your scheduled departure for a WDP trip. Contact a WDP representative with any questions or concerns with these requirements. **Be advised The Wild Dolphin Project is not responsible for COVID exposures while aboard R/V Stenella.**

<u>Travel Insurance</u>: The Wild Dolphin Project recommends that you consider purchasing short-term travel insurance and trip cancellation coverage through your insurance agent or travel agent to protect yourself and your equipment if your health, weather, or boat circumstances make it necessary to cancel or interrupt your trip. This additional insurance may reimburse you for non-refundable air travel and WDP trip costs in case of cancellation. Unfortunately, due to adverse weather conditions, mechanical failure, health issues, or other travel related hazards, last-minute itinerary changes or cancellations may be unavoidable. We highly recommend looking into travel insurance that fits your needs.